

**The Information and Advice Hub is a free, confidential and impartial, information and advice service for people living in South Ayrshire.**

**Our advisors are fully trained to deal with your welfare rights and issues related to money and debt advice.**

- Advice on Benefits, what you can apply for and how to apply with our help
- Help with all stages of Benefits appeals
- Debt advice with a range of debt options to help you deal with your debt, we can even speak to the people you owe money to on your behalf
- Help with rent and mortgage arrears
- Referrals to partner agencies to provide support for your individual circumstances including Employability, Energy Agency and many more
- Employment Advice

## **Immediate Help**

### **Scottish Welfare Fund**

If you are in crisis and need financial support with food, living costs and gas/electricity, you should make an application for a Crisis Grant.

### **Help with Home Energy Costs**

We can provide a range of grants and advice to help you with gas, electricity and oils costs.

### **Food Bank**

We work in partnership with the Trussell Trust & Salvation Army to provide access to food banks. Call us to get a voucher code.

Further information can be found on our website:

<https://beta.south-ayrshire.gov.uk/information-and-advice-hub>

or by calling 0300 123 0900

